

Exit Counseling

Students who borrowed loans guaranteed through the Federal Family Education Loan Program (FFELP) or the William D. Ford Direct Loan Program **must complete** Exit Counseling if they graduate, withdraw or attend less than half-time. Exit Counseling is an opportunity for students to review their rights and responsibilities and repayment options. Failure to complete Exit Counseling may result in the withholding of academic records.

You must have an FSA ID to complete Exit Counseling electronically. To create or edit an [FSA ID](https://studentaid.ed.gov/npas/index.htm), visit <https://studentaid.ed.gov/npas/index.htm>. If you created an FSA ID to complete the Free Application for Federal Student Aid (FAFSA) or to access one of the other U. S. Department of Education websites, you will use the same ID to complete Exit Counseling.

[Start Exit Counseling](#), go to <https://studentloans.gov>, **Sign In**, click on **Complete Counseling** and select **Exit Counseling**. Please allow 30 minutes to complete Exit Counseling. The results of your counseling session will be forwarded to Madonna University.