

Madonna University

MSBA Quality ♦ School of Business

About the Program

Overview

The Master of Science in Business Administration (MSBA) with a specialty in quality prepares current and future leaders for the changing organizational environment through a systematic approach to quality. The program will assist people in manufacturing, government, or service environments (including non-profit organizations). Its focus is on producing quality services or products and creating the infrastructure to manage projects that are on time, on budget, and meet customer requirements.

The content of the program is designed to provide the student with the following competencies:

- Describe the constructs which support quality in both manufacturing and non-manufacturing settings (whether in the U.S. or globally).
- Synthesize the dimensions of quality into an integrated plan for introducing, monitoring, evaluating, and improving quality in the organization.
- Utilize quantitative and computerized methods in the quality process.
- Demonstrate leadership and management skills.
- Use effective and efficient strategic management processes.
- Analyze, apply, and evaluate quality management methods in manufacturing, government, education, and other non-manufacturing sectors.
- Put the Malcolm Baldrige process into action.

Admission Requirements

Admission to the MSBA program in quality is determined on the basis of the following:

1. Possession of a bachelor degree from an accredited institution, with an overall undergraduate grade point average of 3.0 on a 4.0 scale. (An average of less than a 3.0 will be reviewed for conditional admission.)
2. Two letters of recommendation from current employer or professional persons familiar with the applicant's work or college performance.
3. Interview with a School of Business faculty advisor. International students unable to visit the campus for an interview will submit an autobiographical essay focusing on the questions in the application packet.
4. Full-time employment. International students unable to pursue full-time employment in the United States while completing a graduate degree may be admitted to the program if the student has prior substantive full-time work experience. The work experience record will be reviewed by the School of Business faculty.
5. Current résumé.

Transfer Students

Students may transfer up to 6 semester hours of credit, with department approval.

***Your Success:
Our Greatest Achievement***

Program Requirements (30 s.h.)

Prerequisites (8-9 s.h.)

Prerequisite courses may be waived if courses stipulated have been completed at the undergraduate level at an accredited institution.

ACC 5150	Financial Accounting	3 s.h.
BR 5170	Quantitative Methods for Leadership Roles	3 s.h.
<i>(waived by examination only)</i>		
MIS 5580	Information Systems for Managers	2-3 s.h.

Required Administration Core Sequence (17 s.h.)

ACC 5250	Managerial Accounting for Decision Making*	3 s.h.
MGT 5220	Issues in Leadership	1 s.h.
MGT 5300	Leadership Behavior in Organizations	3 s.h.
MGT 5550	Ethical Considerations in Leadership	2 s.h.
MGT 5570	Strategic Management: Leader's Perspective	3 s.h.
MGT 6150	Quality Management	3 s.h.
QOM 5740	Forecasting and Planning*	2 s.h.

Required Quality Sequence (12 s.h.)

MGT 6220	Operations Mgmt.	3 s.h.
MGT 6250	Procurement and Contract Management	2 s.h.
QOM 6230	Quality and Process Improvement Techniques	3 s.h.
QOM 6700	Current Issues in Quality	4 s.h.

Required Capstone (1 s.h.)

QOM 6840	Project in Quality	<u>1 s.h.</u>
		30 s.h.

* Indicates course with prerequisite.



For Admissions Information

Application and any transcripts are to be submitted directly to:

The Graduate School
Madonna University
36600 Schoolcraft Road
Livonia Michigan 48150-1176
(734) 432-5667
(800) 852-4951, ext. 5667
Fax (734) 432-5862

www.madonna.edu

e-mail: grad@madonna.edu

For Program Information

School of Business
Madonna University
36600 Schoolcraft Road
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(734) 432-5355
(800) 852-4951, ext. 5355
Fax (734) 432-5364
e-mail: jcook@madonna.edu

Madonna University reserves the right to withdraw or modify information in the brochure.

See Advisor/Admissions Office for current information.

Madonna University guarantees the right to equal educational opportunity without discrimination because of race, religion, sex, national origin, age, or disabilities.

Graduate Faculty

Sherif Affifi, International Business; M.S., Ph.D., University of Michigan

Stuart Arends, Dean of the School of Business; B.A., Michigan State University; M.Ed., Marygrove College; Ph.D., Walden University

Donald Conrad, Accounting and Economics; B.A., Wayne State University; M.S., Michigan State University; J.D., Detroit College of Law

John Critchett, Business Administration; B.A., Duke University; M.B.A., University of Michigan; Ph.D., University of Kentucky; C.P.A.

Gary Fischer, Business Administration; B.A., M.A., John Carroll University

Richard Fox, Business Administration; B.S., Indiana University; M.A., Western Michigan University; Ph.D., West Virginia University

Betty Jean Hebel, Chair, Marketing and Management; Business Administration; B.S., Eastern Michigan University; M.Ed., Ph.D., Wayne State University

Jon M. Huegli, Business Administration; B.A., Valparaiso University; M.A., Ph.D., Indiana University

Kasperski, William, Quantitative Systems/Business; B.S., Northern Arizona University; Ph.D., Louisiana State University

Janice Kneale, Computer Information Systems; B.A., University of Michigan; M.S., Michigan State University; M.S., University of Detroit Mercy

Leon Levitt, Management and Business Ethics; B.A., M.A., New York University; M.A., Ed.D., University of Southern California

William McMillan, Chair, Management Information and Quantitative Systems; Computer Information Systems; B.S., M.S.A., Madonna University; Ph.D., Wayne State University

Frank Notturmo, Business; B.B.A., The Pennsylvania State University; M.B.A., Fairleigh Dickinson University

Phillip Olla, Computer Information Systems; B.A. Huddersfield University, U.K.; Ph.D., Brunel University, U.K.

Charles Stahl, Chair, Accounting and Business Law; Accounting and Tax; B.S., Eastern Michigan University; B.S., M.S., Purdue University; J.D., Detroit College of Law; L.L.M., Wayne State University; C.P.A.