



INTERNSHIP *Spotlight*

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Clinical Application Specialist

Trinity Health

TELL US ABOUT YOUR INTERNSHIP.

I was lucky enough to use my current job as a clinical application specialist for my internship. My primary role focused on practice management applications; these applications aid the office in scheduling appointments, billing insurance companies, and running data reports.

WHAT WAS THE MOST MEMORABLE EXPERIENCE DURING YOUR INTERNSHIP?

While working with Trinity I participated in many projects including testing the application for new releases, creating job aids, and maintaining the application for day-to-day operations.

WHY DO YOU THINK THE EMPLOYER CHOSE YOU?

I had a well-rounded set of skills, with experience in direct patient care and electronic medical records. Having experience with both allows me to understand the end users' concerns with clinical applications while making changes to make them more user friendly.

WHAT CAREER ADVICE WOULD YOU GIVE OTHER STUDENTS?

Try to obtain a job or volunteer in your field even if it's part time. It may not be the exact position you want, but it will allow you to network and get to know colleagues in your industry—and give you an advantage when it's time to apply for jobs.

WHY DID YOU CHOOSE YOUR MAJOR?

I loved health care and had many years of clinical experience but knew I didn't want to spend the rest of my career doing patient care. Health care management allows me to stay involved with all aspects of health care, which I enjoy.



To learn more about internship opportunities, contact the Career Services Office
Room 1411 Main Academic Building ▪ 734-432-5623 ▪ careerservices@madonna.edu